

Booking Procedure

Your place is reserved by Go Native America upon receipt of your deposit. All correspondence or other communications from Go Native America will be sent directly to you at the address specified on your booking form.

The booking form must be signed by a member of the party who is over 18 years of age and who is authorized by all members of the party to do so, thereby agreeing on behalf of all concerned to the conditions of the booking as set out in this contract.

Payment For The Journey

A deposit of \$750 per person must be paid at the time of booking. Reservations are considered as firm and a contract made when a deposit has been received, accepted by us and a confirmation invoice sent showing the balance payable. If an alternative payment schedule has not been arranged and agreed in writing, your final balance must be paid not later than 12 weeks before departure, or at the time of booking if the reservation is made within 12 weeks of your departure date. If an alternative payment schedule has not been arranged and agreed in writing, or if you ignore the payment schedule, we reserve the right to treat your booking as cancelled, in which case you are liable to pay us cancellation charges up to 100% of the invoice total in accordance with the paragraph below. Before invoking such action we will attempt to contact you in writing or by telephone to ascertain your situation and to avoid confusion.

Price Guarantee

Published tour fees may be subject to surcharges on the following: currency fluctuation, aircraft fuel costs, local transport costs, governmental action. We will try not to apply surcharges, and will absorb the first 2% of extra trip costs. Amounts higher than this may be passed onto you, but we guarantee this will never exceed 10%.

Changes/Cancellation Made By You

Notice of cancellation must be made in writing by the person who signed the booking form, directly to Go Native America LLC. The effective date of cancellation is the date upon which Go Native America LLC receives the written notification. If you cancel your booking you forfeit your deposit and no correspondence will be entered in to.

However, if cancellation is due to sudden and unexpected illness, or a family bereavement, Go Native America LLC will offer to transfer your deposit to a later journey, upon submission of appropriate documentation (i.e. Doctor's letter).

In addition, the following charges will apply:

Up to 90 days before departure Deposit
89 - 65 days before departure 65%
64 - 45 days before departure 75%
Under 44 days before departure 100%

If Go Native America LLC Cancels The Journey . . .

If for reasons beyond our control we are forced to cancel the tour, we will offer an alternative tour, but we will not be liable to refund you for any damages and incidental expenses that you may have incurred as a

result of your booking, such as visas, vaccinations, insurance, non-refundable, connecting flights, etc.

2nd Choice journeys

In rare circumstances journeys may not proceed if minimum numbers are not reached. We will let you know no later than 28 days in advance of the planned departure if this is the case, and give you the opportunity to choose an alternative tour.

Liability of Go Native America LLC To You For The Tour

Go Native America LLC will reimburse monies in accordance with the terms and conditions stipulated above. Claims for reimbursement during or after completion of the tour will not be accepted unless knowingly, and without consultation, the Go Native America LLC representative fails to complete the tour itinerary in accordance with these terms and conditions. Go Native America LLC. accepts no other liability for any loss you may suffer on the Tour, be it personal injury, accident, health, sickness, accidents and/or claims made against you by any other parties or individuals; personal or financial loss of any kind at any time during the tour. Your booking is accepted on the understanding that you realize the risks and hazards of such a holiday, including the dangers inherent in the activities included in individual holidays. Your booking is accepted on the understanding that you realize the risks of such holidays in terms of the potential for delays and alterations, due to possible changes of local politics, weather, border restrictions, disease, loss of damage to property, inconvenience, and discomfort.

Changes To The Itinerary

Changes to the itinerary are rare and will only be made in exceptional circumstances. Go Native America LLC will, at all times, and wherever possible, complete the tour itinerary. It is however accepted by all tour members that, for reasons arising beyond Go Native America LLC's control, the itinerary may have to be changed: Such exceptional circumstances include, but are not restricted to, sickness; accident; road closures; weather conditions including inclement weather that, in the opinion of Go Native America LLC representatives, presents any danger to the tour members or themselves; political and social unrest; war; Acts of God.

Insurance and Personal Injury

You are responsible for making all of your own arrangements for travel insurance cover, health and sickness cover, and any other insurance policies that you deem necessary to undertake the Tour. Go Native America LLC IS NOT LIABLE OR RESPONSIBLE FOR PROVIDING ANY GUESTS WITH ANY FORM OF INSURANCE OTHER THAN THAT WHICH PERTAINS TO THE COLLISION DAMAGE WAIVER TAKEN OUT WITH THE VEHICLES ON THE JOURNEYS.

Complaints

We are inviting you to join us on a journey. We are not a travel agent, airline or insurance broker. We guarantee to travel with well established, reliable, airlines and hotels but it is understood that: Go Native America LLC

will not be held responsible should their quality fall below the expected standard; or for any loss, damage or injury sustained during the tour and journey. Should any problems arise, Go Native America LLC representatives must be given opportunity to resolve these in situ, and will attempt to solve them in an amicable fashion to the satisfaction of all concerned. Complaints made after the journey for any problem, without opportunity for amends in situ, are considered unfair.

For Your Protection . . .

We reserve the right to terminate the itinerary and journey of any tour member whose behavior is a cause of distress, damage, disruption or annoyance to other journey members or hospitality industry/airline employees and property; to Go Native America representatives, to guides engaged by Go Native America LLC or to tribal representatives, to any third party; or to private, tribal, state or federal property. If you are prevented from traveling because, in the opinion of any person in authority, you appear to be unfit to travel or likely to cause discomfort or distress or insult in any way to other passengers or to tribal hosts and guides, it is your responsibility and full cancellation charges will apply.

Delays

Under any circumstances or for any reason, if you incur costs in the event of delay, Go Native America LLC accepts no liability for such costs. It is accepted that the most likely cause of delay is air travel.

Special Requests

We shall be pleased to advise hotels or other suppliers of your requirements but cannot guarantee that these third parties will definitely meet such requests.

Governing Law

This contract is governed by and shall be construed in accordance with American Law. By signing this contract you shall be deemed to have submitted to the non exclusive jurisdiction of the American courts.

Additions

Travel insurance, visas, passports, excess baggage charges, additional and optional activities, direct guide fees, personal items such as; laundry, drinks, phone calls, Museum entrance fees are your own responsibility and no meals, snack or refreshments will be supplied by Go Native America or it's representatives.

ALL INFORMATION IN OUR LITERATURE IN PRINT AND ONLINE HAS BEEN COMPILED WITH ALL REASONABLE CARE AND IS ACCURATE TO THE BEST OF OUR KNOWLEDGE.

TERMS & CONDITIONS ARE WRITTEN IN PLAIN ENGLISH, WITHOUT 'LEGALESE' TO AVOID AMBIGUITY OR PROBLEMS. IF YOU DO NOT UNDERSTAND THE TERMS AND CONDITIONS YOU SHOULD NOT AGREE TO THEM UNTIL YOU HAVE CLARIFIED YOUR QUERY.

ALL BOOKINGS ARE ACCEPTED ONLY IN ACCORDANCE WITH OUR TERMS AND CONDITIONS.